

Welcome to Hastings Family Medical Centre

We opened to provide quality patient services to the community of Hastings and its surrounding areas. Our aim is to provide the traditional values of a family practice in a modern environment with state of the art facilities and equipment.

Book your appointment online www.hastingsfmc.com.au

Our Doctors

Dr Bradley HULL (MBChB, BSc, FRACGP) *Clinical Director*

Bradley believes that a good work-life balance is paramount for effective fitness to practice as a general practitioner. He is happily married and enjoys participating in social activities, sports. Bradley and his wife share their love of outdoors and travelling the world. Golf is a passion of his and as a teenager he had a handicap of seven and won numerous tournaments at both regional and national events. He enjoys good food and wine and has a passion for cooking. Bradley also likes technology and is always keen to try the latest gadgets.

Dr Sharmila RAJANTHARAN

MBBS, FRACGP

Sharmila relocated to Melbourne from Malaysia with her family in November 2014, where she worked as a GP for 14 years. Her experience includes paediatrics and general practice. Sharmila has a special interest in dermatology and general medicine. Her approaches to patient's health care needs are holistic that she believes "works wonders and compliments flow".

Dr Finikias (Nik) Rugara (MBBS, MPH, D.S (Anatomy))

Nik has spent most of his medical career working in country Victoria. He has had the opportunity to work in several disciplines of medicine, including general practice, emergency medicine, and various types of surgery. Nik's interests have also extended to community medicine which led him to complete a Masters in Public Health. Medicine allows him to have contact with people from various backgrounds and to be part of their journey in life with his focus always on optimising his patient's health and longevity. Nik is happily married with 2 children.

Dr Cameron GIBB (MBBS, FRACGP)

Dr Cameron moved with his wife & 2 kids from the UK in 2016 and begun working as a GP here at HFMC. Dr Cameron Graduated in 2009. Dr Cameron's area of speciality is Psychological wellbeing. In Cameron's off time he enjoys Music & spending time with his family.

Dr James LEE (FRACCGP, MBBS)

James obtained his medical degree in Scotland in 1985 before going on to complete his specialist training in General Practice in the UK in 1990. He holds Diplomas in Obstetrics and Gynecology and Child Health. He has been working as a GP in Hastings since 1992. His medical interests include Chronic Disease Management and Skin Cancer Medicine. He lives locally with his wife and four children.

Dr Gerald TONG (MBBS)

Dr Tong is now living in his third continent. He was raised in Canada, worked in Hong Kong and was married in the States. He feels very blessed to be in the worlds most livable city. He started off as an anaesthetist and has also worked in the Adult Intensive Care Unit for a few years. He is married with four kids. He used to play ice hockey and soccer and loves watching all sports except he has not chosen a favourite footie team just yet

About Us

Services

- Family medicine
- Men & Women's health
- Diabetes & Asthma management
- Urgent care
- Adult & Children's immunisations
- Onsite pathology collection (all hours)
- Taxi driver license medicals
- Travel advice and vaccines
- Preventative health
- Psychologist
- Skin Checks
- Practice nurse
- WorkCover and TAC care
- Pre-employment medicals
- Ear Syringing
- Minor procedures
- Health assessments
- Occupational health



Hours

Monday to Friday 8am – 6pm

ONLINE APPOINTMENTS AVAILABLE VIA OUR WEBSITE

Contact Us

Shop 5-8, 9 Queen Street, Hastings VIC 3915

Phone: 5972 8000

Fax: 5972 8001

Email: info@hastingsfmc.com.au

Web: www.hastingsfmc.com.au



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Your Visit

Appointments are not essential but are given priority. A standard appointment is 10 minutes but if you think you may need longer please feel free to request a longer appointment when making your booking. We value your time and do our best to keep any waiting to a minimum where we can. Please remember, sometimes there are unexpected delays and our doctors are devoting much needed time to another patient's care, as they will dedicate to you. Accidents, emergencies and serious problems are attended to urgently and may take extra time. Please always inform our reception staff if your condition is urgent or if you are in a hurry.

After Hours

Our after hours clinic is operated by Hastings After Hours Medical Centre. This clinic operates from 6pm to MIDNIGHT on weekdays, all weekend and Public Holidays. The after hours clinic ensures patients have access to quality care when their regular doctor is not available. Please always remember that for all medical emergencies call 000 for an ambulance.

Home Visits & Institutional Care

Where possible, we ask that you attend the clinic to see your doctor as we have all the necessary equipment and support needed. We do appreciate however that there are times when patients are not able to attend the clinic and we will provide a visit to your home in this instance. Please contact reception staff if you require a home visit. Our doctors will also visit the local Aged Care accommodation on request.

Compliments, Suggestions, Complaints & Improvements

We are committed to providing high quality patient care and are always looking for areas to improve. If you would like to tell us about something we have done right, if you have a suggestion to make, if you have any concerns or you are unsatisfied with any aspect of your visit – please don't be shy, contact our caring Practice Manager. We would appreciate the opportunity to resolve any grievance you may have within the company, however if you are not satisfied with our response, you can contact the Health Services Commission on 1800 136 066 or email hsc@health.vic.gov.au.

Repeat Scripts

Our doctors require you to attend before issuing you with a repeat script. Long term and short term medication are issued over certain duration of time and require the doctor to monitor your health and to ensure the medication continues to work for you for the purpose it has been prescribed.

Results

Your doctor may refer you for investigations such as blood tests and radiology. It is imperative that you return to your doctor to discuss the outcomes of these results. For privacy and confidentiality reasons, we are unable to give results out over the phone. Most tests will be ready in 2-3 days.

Recalls & Reminders

As part of our commitment to providing quality care to you and your family, we may send you correspondence informing you of health assessments which are appropriate for you. We will also send you letters to remind you of routine tests that are due. If you do not wish to be part of our recall and reminders system, please inform our reception staff.

Fees

We bulk bill all patients with a current Medicare card, for all services which are covered under Medicare. For patients without a valid Medicare card, a cash fee will apply payable at the time of consultation. Please speak with our receptionist for information about these fees. Psychologist and other allied services may attract a fee. Please ask our receptionist for details.

Your Privacy

All patient information is private, and the confidentiality of patient information must be maintained at all times. The rights of every patient are to be respected. All information collected by this practice in providing a health service is deemed to be private and confidential. This practice complies with Federal and State privacy regulations including the Privacy Act 1998, the Privacy Amendment (Private Sector) Act 2000 & Victorian Health Records Act 2001. Under no circumstances are employees of this practice to discuss or in any way reveal patient conditions or documentation to unauthorised staff, colleagues, other patients, family or friends, whether at the practice or outside it, such as in the home or at social occasions. This includes patient's accounts, referral letters or other clinical documentation. GPs & staff are aware of confidentiality requirements for all patient encounters and recognise that significant breaches of confidentiality may provide grounds for disciplinary action or dismissal. Every employee of this practice is aware of the privacy policy and has signed a privacy statement as part of their terms and conditions of employment. This privacy statement continues to be binding on employees even after their employment has terminated.

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ONLINE!**

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Medical CENTRE**

